

# Crowdsourcing, Attention and Productivity

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## Introduction

- Content generation and consumption dynamics have changed.
- Free Riding vs. Contributing.
- Small ratio of contributors to consumers yet the amount of content increases dramatically.
- Conjecture: Contributing is considered a private good rewarded in the form of attention.

**Privacy and Social Networks**



★★★★☆ 46 ratings

28,668 views

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What does a friend of a friend of a friend know about you?

Video generated by the Office of the Privacy Commissioner of Canada, Jennifer Stoddart.

For more information, please contact Colin McKay, Director of Communications, at [cmckay@privcom.gc.ca](mailto:cmckay@privcom.gc.ca)

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## The Data

- 1 million users and 10 million videos uploads including: user ID, time and date of upload, number of views, ranking, number of comments.
- For each users we partition time into weeks and define:  
 $n(t)$  = number of uploads during active period  $t$   
 $v(t)$  = average number of views during active period  $t$   
period = 2 weeks

## Detrending $v(t)$

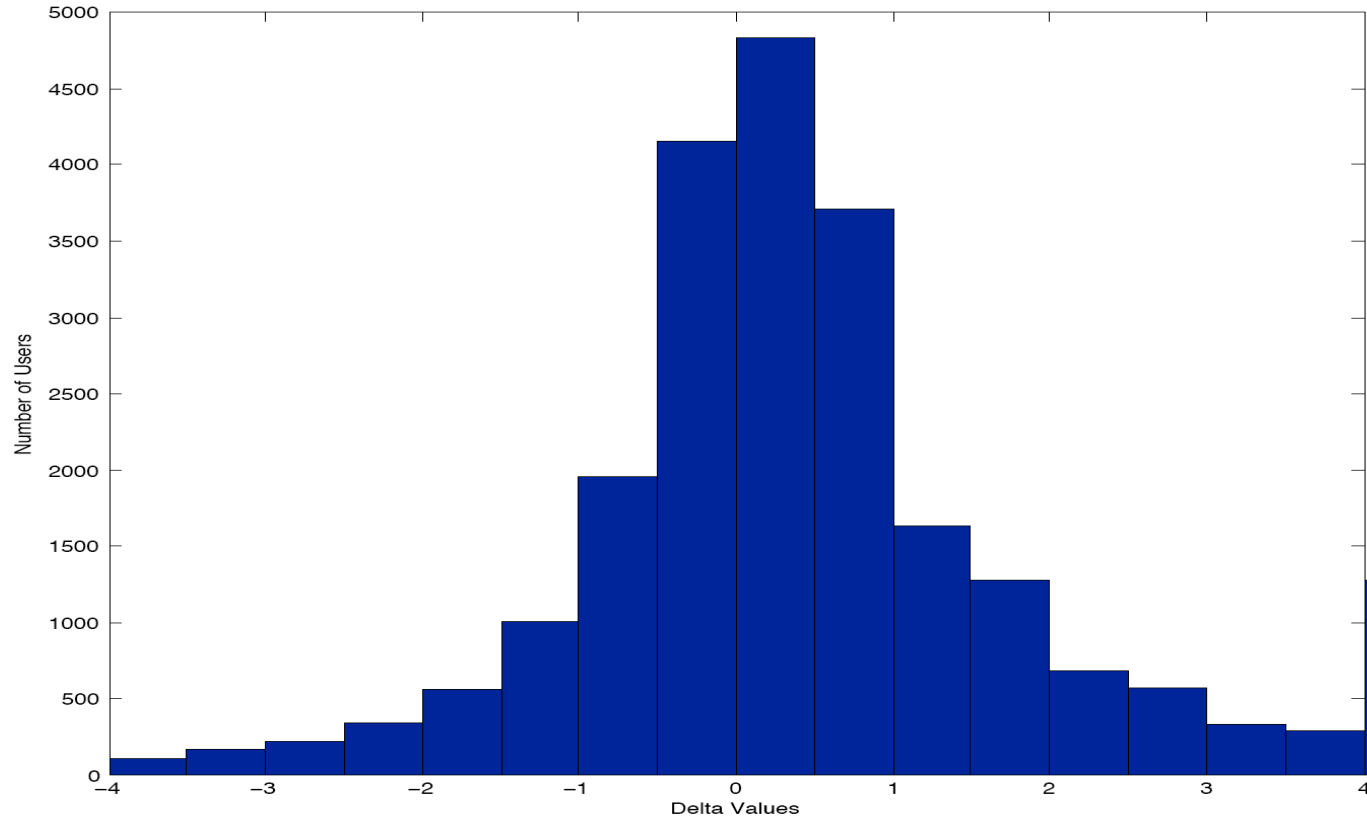
- Older videos have been on the website for a longer time, they naturally will have more views
- We need to detrend the final view count data
- Linear regression of  $v(t) \sim at + b \implies a = -28.80$  and  $b = 404,650$
- Define  $v_d(t) = v(t) - (at + b)$
- Results hold when using  $v_d(t)$  or  $v(t)$

## Linear Fit

- $\{n_{t+1}\}_{t=1}^T \sim \alpha \{\log_{10} v_t\}_{t=1}^T + \beta$  for  $T > 10$  periods.
- 76,462  $\alpha$  values
- Null Hypothesis: The  $\alpha$  values come from a normal distribution with non-positive mean.
- t-test  $\implies$  p-value  $< .001$
- Null hypothesis can be rejected

## A More Direct Approach

- $v^m = 10,000$  (Average view count of all videos in the data set)
- $G = \{s : v_s > v^m\}$ ,  $B = \{s : v_s < v^m\}$
- $n^G = \text{average } \{n_{s+1}\}_{s \in G}$   
 $n^B = \text{average } \{n_{s+1}\}_{s \in B}$
- $\Delta = n^G - n^B$



2-9 active periods. p-value < .001



## Constant Threshold

Number of Active Periods	Number of Users	$\Delta$ -Mean	p-value
2-9	20061	.65	< .001
10-19	24517	.53	< .001
20-29	7789	.38	< .001
30-39	2153	.20	.18
40-70	515	.09	.50

Table 1:  $v_m = 10000$ .

## What if $v_m$ is not constant?

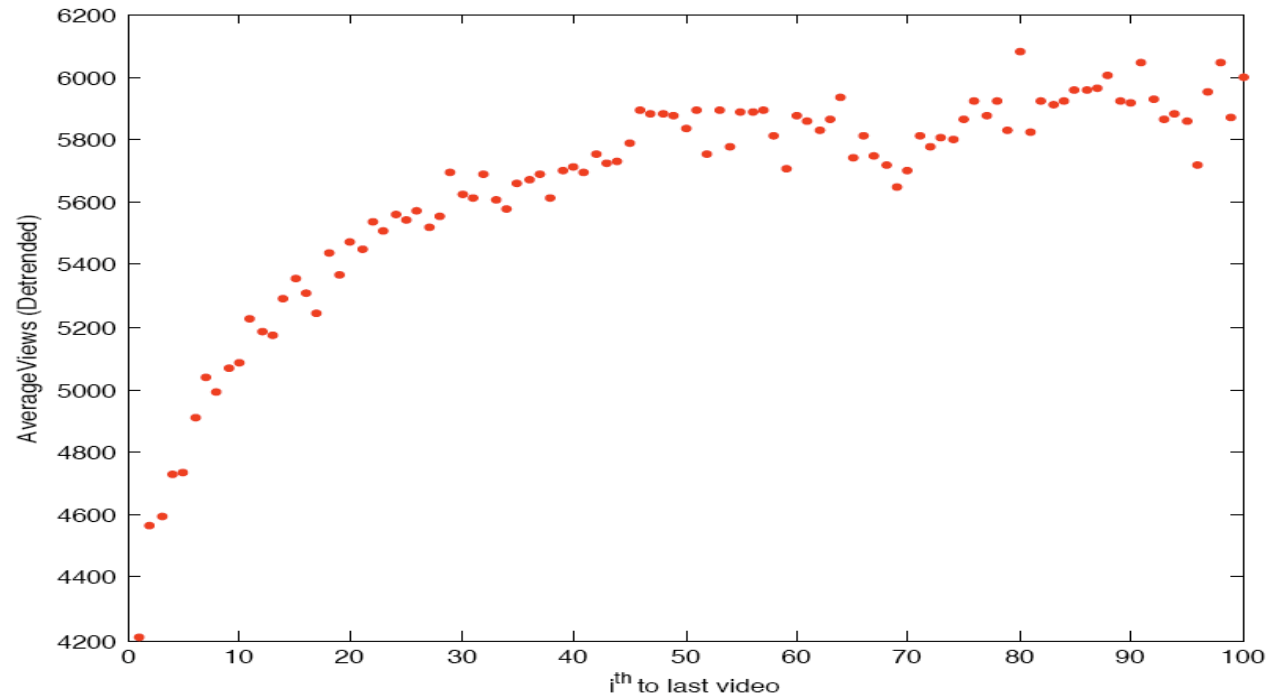
- $v^m = \text{median}\{v_t\}_{t=1}^{T-1}$ , where  $T$  is the user's number of active periods.
- $G = \{s : v_s > v^m\}$ ,  $B = \{s : v_s < v^m\}$
- $n^G = \text{average}\{n_{s+1}\}_{s \in G}$   
 $n^B = \text{average}\{n_{s+1}\}_{s \in B}$
- $\Delta = n^G - n^B$

## Varying Threshold

Number of Active Periods	Number of Users	$\Delta$ -Mean	p-value
2-9	85949	.05	.15
10-19	68317	.20	< .001
20-29	14757	.23	< .001
30-39	3303	.30	< .001
40-70	673	.43	< .01

Table 2:  $v_m = \text{median of } \{v(t)\}_{t=1}^i$ .

# Lack of Attention Yields Quitting



## Granger Causality

- The Granger causality test determines causality in terms of prediction accuracy.
- $X_1$  G-causes  $X_2$  if past values of  $X_1$  contain information that helps predict future values of  $X_2$ .
- It is important to note that Granger causality is only meaningful if only found in one direction.

## Granger Causality

- Define  $v_a(i)$  and  $n_a(i)$  as the average of all user's views and uploads, respectively, during their  $i^{th}$  active week
- The Granger causality test of the hypothesis that  $v_a(i)$  G-causes  $n_a(i)$  resulted in a p-value of 0.01, and of the hypothesis that  $n_a(i)$  G-causes  $v_a(i)$  which gave a p-value of .61.
- The Granger causality test supports the hypothesis that views "cause" more uploads.

## Summary

- Productivity in crowdsourcing strongly depends on attention.
- Lack of attention yields to a decrease in the amount of contributions.
- Long term users tend to compare their current performance with their previous performance, while short term users tend to compare their performance with other user's performance.